

DAY ONE – WEDNESDAY 29TH APRIL 2009

- 09:00** REGISTRATION, COFFEE & BREAKFAST
- 10:00** WELCOME SPEECH BY THE CHAIRMAN
Abdulrahman Abdullah, *Editor-in-Chief, Insure magazine*
- 10:10** KEYNOTE SPEAKER:
Qadi Al Murooshid, *Director General, Dubai Health Authority-DHA, Dubai, UAE*
Q & A

SESSION 1

- 11:00** **The Cooperative Health Insurance Effect on Saudi Arabia Healthcare Providers, from Change Management Perspective**
Saleh Al Omair, *CEO, Solidarity Takaful Insurance Co., Saudi Arabia*
- 12:00** MORNING COFFEE BREAK
- 12:45** **DEBATE PANEL**
HEALTHCARE BEFORE AND AFTER OBLIGATORY HEALTH INSURANCE IMPLEMENTATION
Quality of providing healthcare services; Quality of healthcare facilities; Cost inflation of healthcare services.
Moderator: Christian Gregorowicz, *CEO, Nextcare, Dubai, UAE*
Saleh Al Omair, *CEO, Solidarity Takaful Insurance Co., Saudi Arabia*
Danie Meintjes, *CEO, EHL Management Services-Welcare Hospital, Dubai, UAE*
Dr. Jad Aoun, *Chief Medical Officer (CMO), Daman, Abu Dhabi, UAE*
Oussama Al Kaissi, *General Manager, Abu Dhabi National Takaful, Abu Dhabi, UAE*
Dr. Dennis Sebastian, *Assistant Director - Medical & TPA, ARIG, Bahrain*
- 14:15** LUNCH

SESSION 2

- 15:30** **Financial Crises Effect on the Healthcare Industry**
Ibrahim Muhanna, *Actuary & Managing Director, i.e. The Muhanna & Co. (Actuarial Services), Lebanon*
- 16:15** **DEBATE PANEL**
ADMINISTRATION DIFFICULTY FOR THE HEALTH INSURANCE
New administrative challenges due to compulsory health insurance. Financial crisis and the effect on the health insurance industry.
Moderator: Oussama Al Kaissi, *General Manager, Abu Dhabi National Takaful, Abu Dhabi, UAE*
David T. Youssef, *Health Insurance Consultant, Dubai, UAE*
Ibrahim Muhanna, *Managing Director, The Muhanna Foundation, Lebanon*
Christian Gregorowicz, *CEO, Nextcare, Dubai, UAE*
Dr. Abdul Zahra A. Ali, *General Manager, National General Insurance Co., Dubai, UAE*
Dr. Hazem Al Madi, *Executive Vice President & Head of Health Dept., Oman Insurance Co., Dubai, UAE.*
- 17:45** End of the First day

DAY TWO – THURSDAY 30TH APRIL 2009

08:00 COFFEE & BREAKFAST

SESSION 3

09:00 **Medical Insurance from a health provider's perspective**Danie Meintjes, *CEO, EHL Management Services-Welcare Hospital, Dubai, UAE*09:40 **Health Insurance and Public Health - a unique opportunity**Carl J. Sardegna, *CEO, Green Crescent Insurance Co., Abu Dhabi, UAE*10:20 **Complementary and Alternative Medicine (CAM) Regulations in DHCC - The Launch of CAM Codes - a New Era in Healthcare Insurance**Dr. Ayesha Almutawa, *Vice-President for the Centre for Healthcare Planning & Quality, UAE*10:50 **DEBATE PANEL****REGULATOR'S RULE IN HEALTHCARE****Moderator:** Salah Al-Halyan, *Managing Director, Gulf Insurance Consulting, Dubai, UAE*Dr. Finn Goldner, *Head of Health System Financing, HAAD, Abu Dhabi, UAE*Danie Meintjes, *CEO, EHL Management Services-Welcare Hospital, Dubai, UAE*Carl J. Sardegna, *CEO, Green Crescent Insurance Co. Abu Dhabi, UAE*Dr. Dennis Sebastian, *Assistant Director - Medical & TPA, ARIG, Bahrain*

12:00 MORNING COFFEE BREAK

SESSION 4

12:30 **E-Claim and Better Pricing**Dr. Finn Goldner, *Head of Health System Financing, HAAD, Abu Dhabi, UAE*12:50 **Diffusion of Technology and Innovation in Healthcare and its impact on Health Insurance**Ziad H. Arnaut, *CEO, Hybrid Health Solutions, Dubai, UAE*13:30 **DEBATE PANEL****E-HEALTH**

How the electronic processes and communication can support the healthcare and health insurance industry to enable easy communication of patient data between different healthcare professionals and insurers

Moderator: David T. Youssef, *Health Insurance Consultant, Dubai, UAE*Dr. Finn Goldner, *Head of Health System Financing, HAAD, Abu Dhabi, UAE*Ziad H. Arnaut, *CEO, Hybrid Health Solutions, Dubai, UAE*Dr. Jad Aoun, *Chief Medical Officer (CMO), Daman, Abu Dhabi, UAE*Joseph Boulos, *Director & GM, NAS Administration Services LLC, Abu Dhabi, UAE*

14:45 LUNCH

END OF CONFERENCE